Redwood

Redwood Insights for RunMyJobs
Orchestration observability for your mission-critical business processes

Redwood Insights provides an essential feedback loop that transforms your automations from an opaque process into a transparent ecosystem.

You benefit from deep visibility into your workload automation, providing a comprehensive understanding of your critical business process health and performance so you can predict bottlenecks and turn uncertainty into opportunity.

Your challenges, our solution

Challenge: Low business velocity

Slow, manual analysis and triage processes hinder your operational efficiency and speed.

Solution: Empower your teams with AI-powered narratives and dynamic visualizations to find and fix problems faster, accelerating time to resolution.

Challenge: Inefficient resource use

You struggle to reduce overhead and the high costs associated with managing complex hybrid IT environments.

Solution: Optimize resource allocation, reduce inefficiencies and spend less time on manual triage and analysis to lower operational costs.

Challenge: Problems scaling

Your team spends too much time trying to understand and analyze business processes, especially during critical transformation initiatives.

Solution: Proactively identify and address potential issues before they impact the business, ensuring your critical processes run smoothly as you scale.

Challenge: Compliance and governance gaps

It is difficult to manage and demonstrate regulatory compliance across your automation landscape.

Solution: Simplify compliance with audit-ready dashboards, downloadable reports and comprehensive audit trails.

Features

Dynamic views
You can see your data from different angles with dynamic views and visualizations. Explore the connections between configurations and the run-time behavior of workflows, jobs, queues and more.

Role-specific dashboards
You can get started immediately with dashboards optimized for specific roles and tasks, such as incident management, optimization and governance.

Smart narratives
Go beyond simple charts. Redwood Insights uses machine learning to generate smart narratives and deeper data explanations, helping you understand complex situations and make faster decisions.
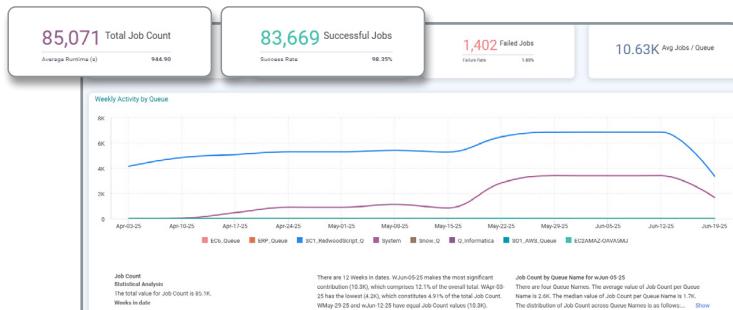
Click-to-configure
Jump straight from analyzing data in a dashboard to configuring and interrogating the relevant automation objects with a single click.

Extended retention for reporting data
Three months of data retention is included; you can extend the total retention to fifteen months to support specific data, compliance and forensic analysis requirements.
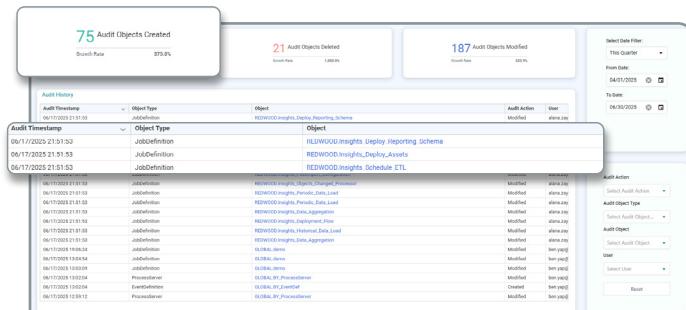
Purpose-built dashboards for every role

For operators
Give your operations team the tools they need to understand trends and improve reliability.

- **Operator overview:** Get a high-level view of automation health and identify top-failing jobs.
- **Job, queue and job server analysis:** Drill down into specific jobs, queues and servers to investigate performance and resource contention.
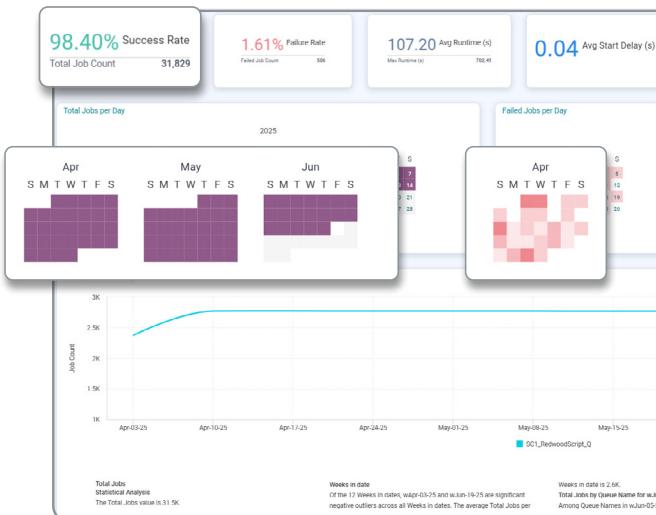
For administrators
Enable administrators to easily assess governance and demonstrate compliance to auditors.

- **Object audit summary:** Track all changes to automation objects for complete visibility.
- **Job history summary:** Access aggregated historical job data for forensic analysis.

Dashboards for deep dives

Go even deeper with object-specific dashboards available directly from contextual menus, providing targeted views for critical analysis.

- **Queue and job server insights:** Analyze resource contention, isolate system-specific problems and export stakeholder-ready reports detailing job schedules for that period.
- **Job and workflow insights:** Get a complete historical view of specific jobs and workflows to understand performance trends.

Unlock powerful new use cases

Accelerate problem management

Quickly investigate failed jobs with immediate access to details and interactive drill-downs. You can accelerate root cause analysis with smart data narratives and identify recurring issues by highlighting key metrics.

Optimize business processes

You can drive data-driven process improvements by identifying bottlenecks and opportunities for optimization using detailed analytics. Pinpoint performance inefficiencies by getting a clear overview and in-depth analysis of job performance and stability.

Simplify governance and audit

Simplify compliance reporting with audit-ready dashboards and easily downloadable reports. You can maintain comprehensive audit trails by tracking all automation object creations, deletions and updates, providing clear evidence of change management.

Ready to unlock hidden efficiencies in your enterprise?

Contact us

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